### RESOLUTION NO. 20-01 LITTLE COLORADO SANITARY DISTRICT

RESOLUTION TO REPEAL RESOLUTION NO. 19-01; AND TO AMEND ARTICLE V, SECTION 2 OF THE LITTLE COLORADO SANITARY DISTRICT'S SECOND AMENDED RULES AND REGULATIONS.

WHEREAS, the Little Colorado Sanitary District ("LCSD" or "District") Board of Directors and staff have determined the current process of disconnection from the District's system for delinquency of payment or non-compliance by District customers needs revision. The District Board of Directors want to provide District customers reasonable time to pay a delinquent bill, or to become compliant, before being disconnected from the sewer system by the District and being charged a Disconnection Fee. Further, District's Board of Directors want to clarify when a Disconnection Fee is applied to a District customer's account who is delinquent on payment or is non-compliant.

THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE LITTLE COLORADO SANITARY DISTRICT THAT RESOLUTION 19-01 IS REPEALED AND ARTICLE V, SECTION 2 OF THE LITTLE COLORADO SANITARY DISTRICT'S SECOND AMENDED RULES AND REGULATIONS SHALL BE DELETED IN ITS ENTIRETY AND REPLACED WITH THE FOLLOWING:

# Section 2 <u>DISCONNECTION FROM DISTRICT SEWER SYSTEM</u>

A. Disconnection for Delinquency. The District bills quarterly in advance during the first month of each quarter. Payment is due on or before the last day of each quarter (the "Due Date"). Payments received after the Due Date shall be considered "Delinquent". Payments made by regular U.S. Mail must be received or postmarked on or before the Due Date. Payments made using methods other than regular U.S. Mail must be received at the District's office or deposited in the District's bank account on or before the Due Date. Payments left at the District office after closing at 5:00 p.m. Arizona Time on the Due Date shall be considered Delinquent. A Twenty-Five Dollar (\$25.00) Delinquent Fee will be assessed on the first day after the Due Date. When a customer becomes delinquent the District shall send the delinquent customer a Notice of Pending Disconnection from District Sewer System and Assessment of Disconnection Fee letter during the quarter immediately following the delinquent quarter. The letter will be sent by regular U.S. Mail and Certified Mail. If a Customer remains delinquent for two consecutive quarters, the delinquent customer will be charged a Disconnection Fee, the amount pursuant to the District's annual fee schedule, on the day immediately following the last day of the second delinquent quarter. In addition to a Disconnection Fee, a delinquent customers shall also be responsible for the District's actual cost in disconnection of sewer service. All Delinquent Fees, Late Fees, Disconnection Fees and costs, and a Reconnection Fee must be paid in full prior to reconnection to the District's sewer system.

B. Disconnection for Non-Compliance. District customers shall also be subject to disconnection from LCSD's sewer system for failure to provide the District proof of a Solids Separation Tank inspection and service (if service is required) ("SST I&S") report as required by LCSD's Second Amended Rules and Regulations. All District customers must have their SST inspected and serviced (if service is required) every eight (8) years. District customers' SST I&S reports are staggered over various periods so that not all District customers are submitting the required SST I&S report at the same time. All District customers who have a SST I&S due in a forthcoming year shall receive an advanced written reminder of the SST I&S (if service is required) The written notice shall state the upcoming SST I&S due date. Customers who have not submitted a SST I&S report to LCSD within four (4) months prior to the SST I&S due date, shall receive a second advanced written reminder of the inspection and service (if service is required) requirement that states the upcoming SST I&S due date. Customers who fail to provide the required SST I&S report to LCSD by the due date shall be subject to a Disconnection Fee. The Disconnection Fee shall be assessed to a non-compliant customer's account the day immediately following the SST I&S due date. In addition to the Disconnection Fee, non-compliant customers shall also be responsible for the District's actual cost in disconnection of sewer service. All Disconnection Fees and costs, and a Reconnection Fee must be paid in full prior to reconnection to the District's sewer system.

ADOPTED THISDAY O effective on 1 January 2021.	F November	, 2020. This Resolution shall be
LITTLE COLORADO SANITA	RY DISTRICT	

ATTEST:

Board Member

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WHEREAS, the Little Colorado Sanitary District ("LCSD" or "District") Board of Directors and staff have determined the current process of disconnection from the District's system for delinquency of payment or non-compliance by District customers needs revision. The District Board of Directors want to provide District customers reasonable time to pay a delinquent bill, or to become compliant, before being disconnected from the sewer system by the District and being charged a Disconnection Fee. Further, District's Board of Directors want to clarify when a Disconnection Fee is applied to a District customer's account who is delinquent on payment or is non-compliant.

THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE LITTLE COLORADO SANITARY DISTRICT THAT RESOLUTION 19-01 IS REPEALED AND ARTICLE V, SECTION 2 OF THE LITTLE COLORADO SANITARY DISTRICT'S SECOND AMENDED RULES AND REGULATIONS SHALL BE DELETED IN ITS ENTIRETY AND REPLACED WITH THE FOLLOWING:

#### Section 2 DISCONNECTION FROM DISTRICT SEWER SYSTEM

A. <u>Disconnection for Delinquency</u>. The District bills quarterly in advance during the first month of each quarter. Payment is due on or before the last day of each quarter (the "Due Date"). Payments received after the Due Date shall be considered "Delinquent". Payments made by regular U.S. Mail must be received or postmarked on or before the Due Date. Payments made using methods other than regular U.S. Mail must be received at the District's office or deposited in the District's bank account on or before the Due Date. Payments left at the District office after closing at 5:00 p.m. Arizona Time on the Due Date shall be considered Delinquent. A Twenty-Five Dollar (\$25.00) Delinquent Fee will be assessed on the first day after the Due Date. When a customer becomes delinquent the District shall send the delinquent customer a Notice of Pending Disconnection from District Sewer System and Assessment of Disconnection Fee letter during the quarter immediately following the delinquent quarter. The letter will be sent by regular U.S. Mail and Certified Mail. If a Customer remains delinquent for two consecutive quarters, the delinquent customer will be charged a Disconnection Fee, the amount pursuant to the District's annual fee schedule, on the day immediately following the last day of the second delinquent quarter. In addition to a Disconnection Fee, a delinquent customers shall also be responsible for the District's actual cost in disconnection of sewer service. All Delinquent Fees, Late Fees, Disconnection Fees and costs, and a Reconnection Fee must be paid in full prior to reconnection to the District's sewer system.

B. Disconnection for Non-Compliance. District customers shall also be subject to disconnection from LCSD's sewer system for failure to provide the District proof of a Solids Separation Tank inspection and service (if service is required) ("SST I&S") report as required by LCSD's Second Amended Rules and Regulations. All District customers must have their SST inspected and serviced (if service is required) every eight (8) years. District customers' SST I&S reports are staggered over various periods so that not all District customers are submitting the required SST I&S report at the same time. All District customers who have a SST I&S due in a forthcoming year shall receive an advanced written reminder of the SST I&S (if service is required) requirement. The written notice shall state the upcoming SST I&S due date. Customers who have not submitted a SST I&S report to LCSD within four (4) months prior to the SST I&S due date, shall receive a second advanced written reminder of the inspection and service (if service is required) requirement that states the upcoming SST I&S due date. Customers who fail to provide the required SST I&S report to LCSD by the due date shall be subject to a Disconnection Fee. The Disconnection Fee shall be assessed to a non-compliant customer's account the day immediately following the SST I&S due date. In addition to the Disconnection Fee, non-compliant customers shall also be responsible for the District's actual cost in disconnection of sewer service. All Disconnection Fees and costs, and a Reconnection Fee must be paid in full prior to reconnection to the District's sewer system.

ADOPTED THIS 9 DAY OF Wovember, 2020. This Resolution shall be effective on 1 January 2021.
LITTLE COLORADO SANITARY DISTRICT
Jane Mr had
Board Chairman
ATTEST:
Board Member
Doute Monitori

## RESOLUTION NO. 20-01 LITTLE COLORADO SANITARY DISTRICT

RESOLUTION TO REPEAL RESOLUTION NO. 19-01; AND TO AMEND ARTICLE V, SECTION 2 OF THE LITTLE COLORADO SANITARY DISTRICT'S SECOND AMENDED RULES AND REGULATIONS.

WHEREAS, the Little Colorado Sanitary District ("LCSD" or "District") Board of Director's and staff have determined the current process of disconnection from the District's system for delinquency of payment or non-compliance by District customers needs revision while still providing District customers reasonable time to pay a delinquent bill, or become compliant before being disconnected from the sewer system by the District. Further, LCSD's Board of Directors want to clarify when a Disconnection Fee is applied to a LCSD customer's account who is delinquent on payment or is non-compliant.

THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE LITTLE COLORADO SANITARY DISTRICT THAT RESOLUTION 19-01 IS REPEALED AND ARTICLE V, SECTION 2 OF THE LITTLE COLORADO SANITARY DISTRICT'S SECOND AMENDED RULES AND REGULATIONS SHALL BE DELETED IN ITS ENTIRETY AND REPLACED WITH THE FOLLOWING:

## Section 2 <u>DISCONNECT FOR DELIQUENCY</u>

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The District bills quarterly in advance during the first month of each quarter. Payment is due thirty-(30)-days from the postmarked date on the bill (the "Due Date"). Payments received after the Due Date shall be considered "Delinquent". Payments made by regular U.S. Mail must be received or postmarked on or before the Due Date. Payments made using methods other than regular U.S. Mail must be received at the District's office or deposited in the District's bank account on or before the Due Date. Payments left at the District office after closing at 5:00 p.m. Arizona Time on the Due Date shall be considered Delinquent. A Twenty-Five Dollar (\$25.00) Delinquent fee will be assessed on the first day after the Due Date. Delinquent customers shall receive, via certified mail and regular U.S. Mail, a Notice of Delinquent Fee Assessment and a Notice of Pending Disconnection. Payments not received on or before the last day of the billing quarter shall be subject to disconnection from the District's sewer system. The Disconnection Fee shall be applied to a Delinquent customer's account the day immediately following the last day of previous quarter. Further, LCSD customers shall also be subject to disconnection from LCSD's sewer system for failure to provide LCSD proof of a Solids Separation Tank inspection and service (if service is applicable) ("SST I&S") report as required by LCSD's Second Amended Rules and Regulations. All LCSD customers receive an advanced written reminder of the SST I&S (if service is required) requirement that states the upcoming SST I&S due date. Customers who have not submitted a SST I&S report to LCSD within four (4) months prior to the SST I&S due date, shall receive a second advanced written reminder, via certified mail and regular U.S. Mail of the inspection and service (if service is required) requirement that states the upcoming SST I&S due date.

Customers who fail to provide the required SST I&S report to LCSD by the due date shall be subject to a Disconnection Fee. The Disconnection Fee shall be assessed to a non-compliant customer's account the day immediately following the SST I&S due date. In addition to a Disconnection Fee, non-compliant and delinquent customers shall also be responsible for LCSD's actual cost in disconnection of sewer service. All Delinquent fees, disconnection fees and costs, and a reconnection fee must be paid in full prior to reconnection to the District's sewer system.